



Northern Counties

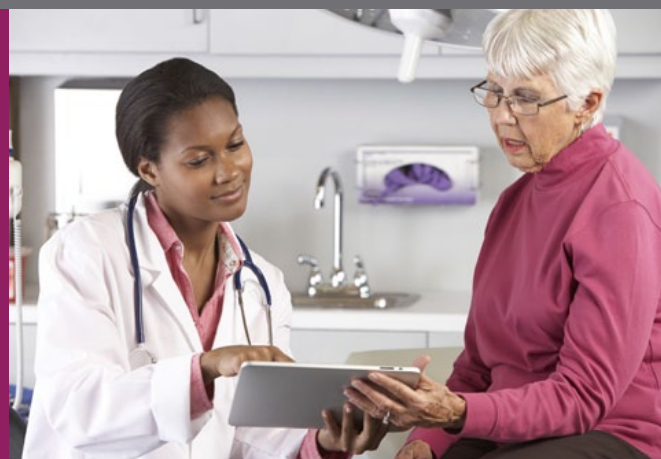
HEALTH CARE

Compassionate Care in Our Home or Yours

It's all about Balance

At Northern Counties Health Care we strive to provide health care to all, regardless of their life circumstances. We've been pursuing this mission since 1968 and are recognized leaders in our field.

We invite you to join our team as we continue to grow and expand our vision for the future.



Work

**Love Vermont,
and love your work, too.**

**We are committed to being
the best health care employer in the State.**

Being a part of the NCHC team means:

- Working for the first pioneer Federally Qualified Health Center (FQHC) system in the State, and the only one with a Home Health division!
- Working on the cutting edge of health care as a recognized leader in such initiatives as “Accountable Communities,” integrated services and addressing the social determinants of health.
- Collaborating with passionate colleagues committed to quality, compassion, and innovation.
- Working to improve the health and health outcomes for all the communities we serve.

We offer great “tangible” benefits such as competitive salaries and benefits, but also “intangible” benefits such as:

- Flexible work schedules, because we know that a work/life balance is important.
- A commitment to lifelong learning and personal growth. We want you to grow with us.
- Beautiful communities, easy commutes, and an ability to connect with our neighbors, your patients.
- A strong collaborative commitment between all our regional health care providers.

In addition to a competitive salary and benefits, our mission, our team, and commitment to our communities make NCHC a great place to work!

FQHC

Northern Counties Health Care, Inc. (NCHC) is the first Federally Qualified Health Center system in Vermont, and the only one which also operates dental centers, and a home health care and hospice division.

We are able to offer an unrivaled level of care coordination for the whole family throughout the full continuum of care.

- NCHC was chosen as the first Medical Home/Community Care Team pilot site.
- NCHC service area was the first chosen for the Vermont Blueprint for Health.
- NCHC is recognized as a Patient Centered Medical Home (PCMH) by the National Committee for Quality Assurance (NCQA).
- NCHC provides comprehensive dental care through three rural clinics.



Home Health & Hospice

Caledonia Home Health Care & Hospice is our certified comprehensive Home Care and Hospice division, serving the residents of Caledonia and southern Essex counties since 1968. Caledonia Home Health & Hospice was an early pioneer in the hospice care movement, and our programs are stronger now than ever.

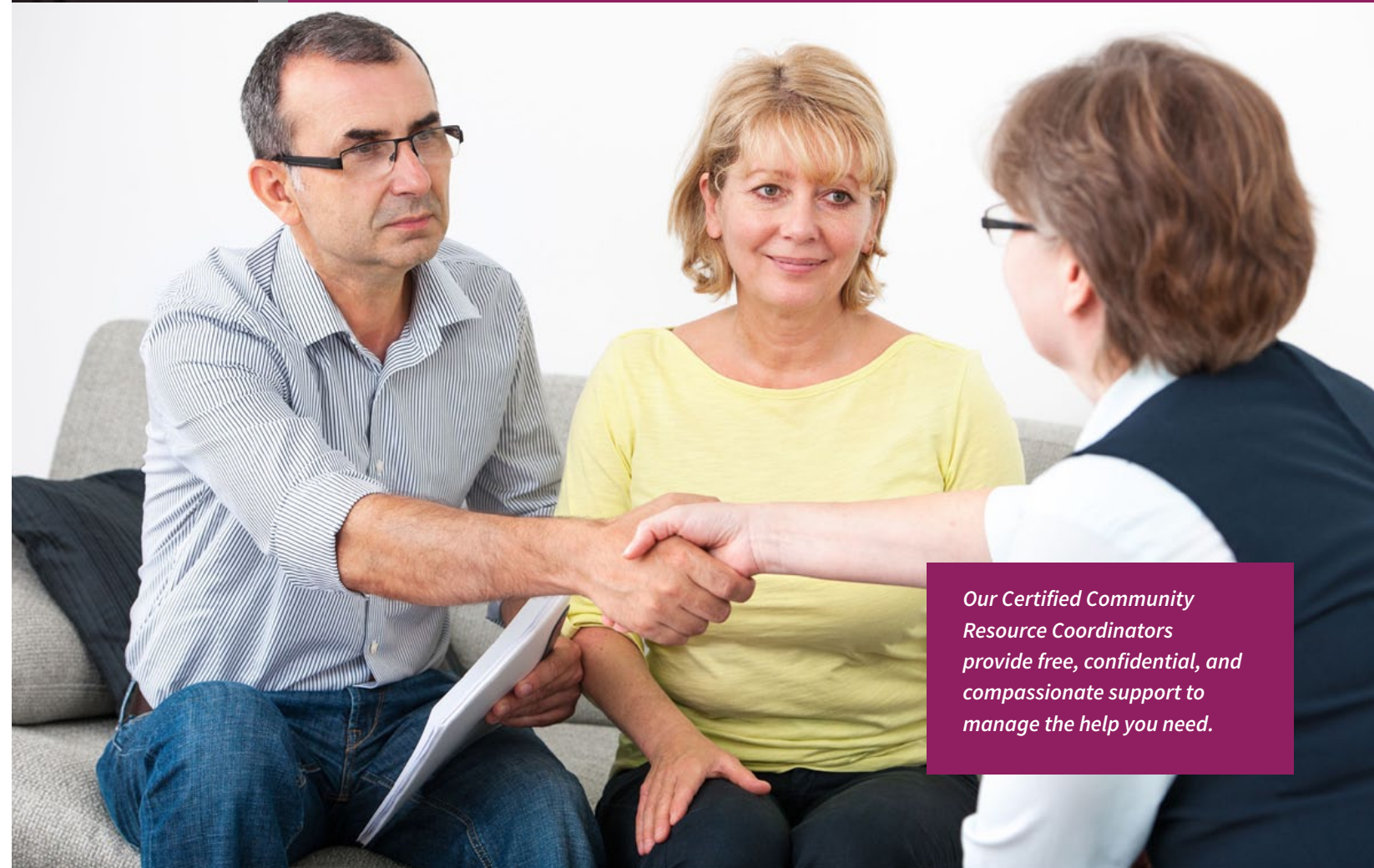
- Our Hospice program offers clients the highest quality of life possible when they have a life-limiting illness. Hospice care is focused on symptom relief and comfort care, not cure.
- CHHC’s Maternal & Child Health Program is designed to provide medical based nursing and therapy for individuals up to age 18, and teaching and assessment to pregnant women, new mothers and babies.
- The long-term care program helps participants maintain independence in the setting they prefer, to enhance the quality of life for both the client and the caregiver, and to acknowledge and value the contribution of each family member.



“When I met my future colleagues and staff at the Hardwick Area Health Center 15 years ago, I knew I’d found the place I wanted to spend my career. Professionally, I’ve felt challenged, appreciated, respected and fulfilled. The supportive environment at NCHC, with its shared mission of caring for the community, is something I don’t take for granted and work hard to reinforce in my

role as Medical Director. Personally, I’ve enjoyed the close-knit sense of community and unparalleled recreational resources of the area. I can’t think of a more rewarding place to practice primary care than Vermont’s Northeast Kingdom and Northern Counties Health Care.”

SARAH MORGAN, MD
FAMILY MEDICINE PHYSICIAN, HARDWICK AREA HEALTH CENTER & NCHC MEDICAL DIRECTOR



Our Certified Community Resource Coordinators provide free, confidential, and compassionate support to manage the help you need.

Life

Considering relocating to Vermont's Northeast Kingdom? Good choice!

The “**Northeast Kingdom**” region of Vermont comprises three counties nestled between the Green Mountains and Connecticut River, with Quebec’s Eastern Townships to the north. It is a region rich in cultural history, stunning natural beauty, and unparalleled opportunities for outdoor recreation.

The Northeast Kingdom is a wonderful place to live and work. Some of the most significant advantages of living in the Kingdom include:

- **Vibrant New England communities**, including St. Johnsbury with its Victorian charm, Hardwick’s “Foodie” culture, and Newport’s waterfront along Lake Memphremagog.
- **Great recreation opportunities**, such as skiing, mountain biking, kayaking, and hiking... all right outside your back door! You may enjoy our lakes, such as Willoughby and Seymour or our mountains such as Burke and Jay Peak... every season, you can indulge your inner outdoor enthusiast!
- **Phenomenal arts & culture scene**, which includes music festivals, arts and crafts fairs, and incredible venues such as Catamount Arts and Circus Smirkus. No wonder so many artists and craftspeople call the Northeast Kingdom home!

Our area offers an enviable quality of life with short drives to the rest of New England, New York, and Canada through our easily accessible highway system.

The Northeast Kingdom is family-friendly in every way. Our mountains, lakes, festivals, farms and communities offer a wide variety of activities your whole family can enjoy. Whether taking your family skiing, biking, picking strawberries, or to the county fair, you will discover that Vermont’s Northeast Kingdom is a perfect place to live.

Great Schools

The Northeast Kingdom has wonderful, small public schools staffed with caring, experienced and dedicated educators. In addition there are several independent and private schools with unique missions and purposes.

- [St. Johnsbury Academy](#)
- [Lyndon Institute](#)
- [Northern Vermont University](#)
- [Riverside School](#)
- [Thaddeus Stevens School](#)
- [Burke Mountain Academy](#)



Recreation

Vermonters work hard and play even harder; and the Northeast Kingdom is the perfect playground. One of the best parts of Vermont is that we have it all, and so close by.

- [Kingdom Trails](#)
- [Burke Mountain](#)
- [Jay Peak](#)
- [Lamoille Valley Rail Trail](#)
- [Craftsbury Outdoor Center](#)

Arts & Culture

The arts are thriving in Vermont so it is no coincidence that many world renowned artists, crafters, writers, dancers and musicians call Vermont home. From circus arts to blown glass masterpieces, from historic landmark buildings to county fairs, you’ll find it here.

- [Catamount Arts](#)
- [St. Johnsbury Athenaeum](#)
- [Circus Smirkus](#)
- [Fairbanks Museum and Planetarium](#)
- [Dog Mountain](#)
- [Hill Farmstead Brewery](#)
- [Highland Center for the Arts](#)



St. Johnsbury Athenaeum



Burke Mountain



Fairbanks Museum and Planetarium



St. Johnsbury Academy



Ben Haulenbeek/Kingdom Trails



Highland Center for the Arts



Jasper Hill

Live here. Work here. Play here. Join us in the Kingdom!



Northern Counties

HEALTH CARE

Northern Counties Health Care, Inc. (NCHC) is committed to our mission of providing high-quality, accessible, patient-centered health care.

We provide health care services in the medically underserved, three-county region of northeastern Vermont, known as the Northeast Kingdom. NCHC provides quality care to over 17,000 individuals; nearly one-third of the region’s residents. Over 65,000 encounters are made each year through a rural network of five community health centers, three dental practices, a Medicare-certified home care and hospice division, a comprehensive AIDS/HIV+ care clinic, and a partnership with three different hospitals.

NCHC was the first and is one of the largest Federally Qualified Health Center systems in Vermont, and the only one which also operates a home health care and hospice division. This means we offer an unrivaled level of care coordination for the whole family throughout the full continuum of care. We provide complete, compassionate care for the whole family, in our home or yours.



We believe that high quality, comprehensive and culturally sensitive health care is a basic human right.



Public health has been part of my life since I was a child. My father, who is a physician and epidemiologist, spent his entire career in public health. I think that’s why I was drawn to Northern Counties Health Care. I spend my days caring for a segment of the population that otherwise would not have the care they desperately need. It’s an honor to provide quality dental care to a community that appreciates what we do to help.”
DR. RONALD K. ST. JOHN, DMD

Our Mission

To provide high-quality, accessible, patient-centered health care.

Our Vision

NCHC is a key partner in building healthy families and thriving communities.

Our Values

We pursue quality in all that we do and are committed to:

- **Mutual Respect and Trust** — working together and providing care that respects every individual’s dignity, privacy, and culture.
- **Excellence** — investing in our most valuable asset, our employees, is crucial to delivering high quality care.
- **Teamwork and Collaboration** — working within NCHC and with community partners to provide a continuum of health care and social support.
- **Stewardship and Spirit of Service** — serving our communities with integrity and intention in all our interactions.
- **Resilience** — approaching every challenge as an opportunity to pursue creative solutions, achieve financial sustainability, and deepen our resolve.

Nationally, FQHCs provide substantial benefits to their communities:

- Serving 20% of low-income, uninsured people.
- 70% of patients live in poverty.
- Providing comprehensive care, including primary care, dental, and mental health care.
- Saving the national health care system between \$9.9 billion and \$17.6 billion a year by helping patients avoid emergency rooms and making better use of preventive services.

Services Offered:

- Dental Care
- Home Care/Hospice
- Home Care
- Hospice & Palliative Care
- Long Term Care
- Maternal & Child Health
- Private Duty
- Primary Medical Care
- Behavioral Health/Counseling
- Chronic Care Coordination
- Pharmacy
- Primary Care/Medical Home
- Outreach & Enrollment



Join us!

Visit the Career section at nchcv.org for more information about working and living in the Northeast Kingdom of Vermont and working for NCHC!



It's all about Location

With five community Health Centers, three dental centers, and a certified Home Health Care & Hospice division, we provide a full spectrum of quality, affordable, compassionate health care services to patients young and old, throughout a large geographic area. We have a committed, experienced and caring staff of providers, nurses, hygienists, homemakers, administrators, managers, and support staff to make your health care experiences the best they can be.

Administrative Office

165 Sherman Drive, St. Johnsbury, VT 05819
Phone: (802) 748-9405 Fax: (802) 748-4540

Caledonia Home Health Care & Hospice

161 Sherman Drive, St. Johnsbury, VT 05819
Phone: (802) 748-8116 Fax: (802) 748-4628

Concord Health Center

201 East Main Street, Concord, VT 05824
Phone: (802) 695-2512 Fax: (802) 695-1303

Danville Health Center

26 Cedar Lane, Danville, VT 05828
Phone: (802) 684-2275 Fax: (802) 684-3839

Hardwick Area Health Center

4 Slapp Hill, Hardwick, VT 05843
Phone: (802) 472-3300 Fax: (802) 472-8277

Island Pond Health & Dental Center

82 Maple Street, Island Pond, VT 05846
Phone: (802) 723-4300 Fax: (802) 723-4544

Northern Counties Dental Center

151 North Main Street, Hardwick, VT 05843
Phone: (802) 472-2260 Fax: (802) 472-2263

Orleans Dental Center

11 Union Street, Orleans, VT 05860
Phone: (802) 748-5041 Fax: (802) 748-5094

St. Johnsbury Community Health Center

185 Sherman Drive, St. Johnsbury, VT 05819
Phone: (802) 748-5041 Fax: (802) 748-5094

